

IHC 2017 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that the IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact info@healthcarecomm.org.

2017 Dates	Type of program	Course	Location	Host Organization
May 25	CE-1-hour webinar	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Manchester, Maine	Maine Quality Counts
June 5-8	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Rockford, Illinois	MercyHealth
June 12	CE	<i>Treating Patients with C.A.R.E.</i>	Brampton, Ontario	Central West Self-Management Program
June 13	CE	<i>Treating Patients with C.A.R.E.</i>	Brampton, Ontario	Central West Self-Management Program
June 14	CE	<i>Treating Patients with C.A.R.E.</i>	Brampton, Ontario	Central West Self-Management Program
June 15	CE	<i>Treating Patients with C.A.R.E.</i>	Guelph, Ontario	Waterloo-Wellington Self-Management Program
June 15 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
June 15 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
June 16 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
June 16 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
June 19	CE	Coaching strategies TRAINING	San Francisco, California	San Francisco Health Network
June 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i> + coaching/simulated patient practice	San Francisco, California	San Francisco Health Network
June 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i> + coaching/simulated patient practice	San Francisco, California	San Francisco Health Network
June 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i> + coaching/simulated patient practice	San Francisco, California	San Francisco Health Network

July 11	CE	<i>“Difficult” Clinician-Patient Relationships</i> + coaching/simulated patient practice	San Francisco, California	San Francisco Health Network
July 12	CE	<i>“Difficult” Clinician-Patient Relationships</i> + coaching/simulated patient practice	San Francisco, California	San Francisco Health Network
July 13	CE	<i>“Difficult” Clinician-Patient Relationships</i> + coaching/simulated patient practice	San Francisco, California	San Francisco Health Network
July 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
July 20 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
July 20 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
July 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
July 21-23	CE	<i>Intensive Communication Skills (closed session)</i>	Providence, Rhode Island	Institute for Healthcare Communication
August TBA	CE	<i>Strangers in Crisis: Communication for Emergency Dept. & Hospital-Based Clinicians</i>	Tulsa, Oklahoma	St. Francis Hospital
August 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
August 17 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
August 17 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
August 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
September 8	CE	<i>Strangers in Crisis: Communication for Emergency Dept. & Hospital-Based Clinicians</i>	Tulsa, Oklahoma	St. Francis Hospital
September 20	CE	<i>Treating Patients with C.A.R.E.</i>	Kitchener, Ontario	Waterloo Wellington LHIN
September 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
September 21 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
September 21 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital

September 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
September 20-21	CE	<i>Managing Communication after Unanticipated Medical Outcomes</i>	Tulsa, Oklahoma	Ascension Health
September 26-27	CE	<i>Managing Communication after Unanticipated Medical Outcomes</i>	Neenah, Wisconsin	Ascension Health
September 28-29	CE	<i>Managing Communication after Unanticipated Medical Outcomes</i>	Milwaukee, Wisconsin	Ascension Health
September 26-29	TTT	<i>Choices & Changes: Motivating Healthy Behaviors</i>	Toronto, Ontario	Ontario Ministry of Health
October 2-4	TTT	<i>Treating Patients with C.A.R.E.</i>	Vista, California	Vista Community Clinic
October 13	CE	<i>Strangers in Crisis: Communication for Emergency Dept. & Hospital-Based Clinicians</i>	Tulsa, Oklahoma	St. Francis Hospital
October 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
October 19	CE	<i>Treating Patients with C.A.R.E.</i>	Montreal, Québec	Jewish General Hospital
October 19 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
October 19 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
October 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
October 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Montreal, Québec	Jewish General Hospital
November 7-8	TTT	<i>Disclosing Unanticipated Medical Outcomes</i>	Chicago, Illinois	Ascension Health
November 15	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
November 13-16	TTT pilot	<i>The EMPATHY EFFECT: Countering Bias to Improve Health Outcomes</i>	Sacramento, California	Institute for Healthcare Communication
November 16 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
November 16 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
November 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital

December 11-14	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	New York, New York	Institute for Healthcare Communication
December 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
December 21 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
December 21 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital
December 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	St. Francis Hospital

