

IHC 2018 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that the IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact info@healthcarecomm.org.

| 2018 Dates | Type of program | Course | Location | Host Organization |
|------------------|-----------------|---|------------------------|-----------------------------|
| January 8-10 | TTT | <i>Treating Patients with C.A.R.E.</i> | Tampa, Florida | University of South Florida |
| January 16 | CE | <i>Strangers in Crisis: Communication for Emergency Dept. & Hospital-Based Clinicians</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| January 17 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| January 18 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| January 18 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| January 19 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| February 14 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| February 15 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| February 15 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| February 16 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| March 14 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| March 15 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| March 15 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| March 16 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| April 18 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| April 19 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| April 19 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| April 20 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| April 28 | Symposium | <i>Veterinary Communication Project: The Power of Feedback</i> | College Station, Texas | Texas A&M University |

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| May 1-4 | TTT | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Danville, Pennsylvania | Geisinger Health System |
| May 7-9 | TTT | <i>Treating Patients with C.A.R.E.</i> | Tampa, Florida | University Medical Service Association |
| May 16 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| May 17 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| May 17 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| May 18 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| May 18 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Laureate Psychiatric Clinic and Hospital |
| May 29-31 | TTT | <i>Treating Patients with C.A.R.E.</i> | Davis, California | CommuniCare Health Centers |
| June 5 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Berkeley, California | Center for Care Innovations |
| June 20 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| June 21 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| June 21 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| June 22 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| June 22 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Laureate Psychiatric Clinic & Hospital |
| July 9-13 | TTT | <i>Veterinary Communication Project</i> | New Haven, Connecticut | Institute for Healthcare Communication |
| July 18 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| July 19 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| July 19 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| July 20 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| August 15 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| August 16 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| August 16 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| August 17 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| August 24-26 | CE | <i>Intensive Communication Skills</i> | Brown University, Providence, Rhode Island | Institute for Healthcare Communication |

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|-------------------|---------------|---|---------------------------|--|
| September 19 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| September 20 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| September 20 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| September 21 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| September 28 | Workshop PLUS | <i>The Empathy Effect</i> | Toronto, Ontario | St. Joseph's Health Centre |
| October 1-3 | TTT | <i>Disclosing Unanticipated Medical Outcomes</i> | Surrey British Columbia | Fraser Health |
| October 11 | Workshop PLUS | <i>"Difficult" Clinician-Patient Relationships</i> | San Francisco, California | Institute for Healthcare Communication |
| October 17 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| October 18 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| October 18 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| October 19 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| November 10 | Workshop PLUS | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tucson, Arizona | Institute for Healthcare Communication |
| November 14 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| November 15 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| November 15 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| November 16 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| December 19 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| December 20 a.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| December 20 p.m. | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
| December 21 | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |