

IHC 2018 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that the IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact info@healthcarecomm.org.

2018 Dates	Type of program	Course	Location	Host Organization
January 8-10	TTT	<i>Treating Patients with C.A.R.E.</i>	Tampa, Florida	University of South Florida
January 16	CE	<i>Strangers in Crisis: Communication for Emergency Dept. & Hospital-Based Clinicians</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 18 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 18 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 14	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 15 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 15 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 14	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 15 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 15 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 19 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 19 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 28	Symposium	<i>Veterinary Communication Project: The Power of Feedback</i>	College Station, Texas	Texas A&M University

May 1-4	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Danville, Pennsylvania	Geisinger Health System
May 7-9	TTT	<i>Treating Patients with C.A.R.E.</i>	Tampa, Florida	University Medical Service Association
May 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 17 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 17 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Laureate Psychiatric Clinic and Hospital
May 29-31	TTT	<i>Treating Patients with C.A.R.E.</i>	Davis, California	CommuniCare Health Centers
June 5	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Berkeley, California	Center for Care Innovations
June 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 21 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 21 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Laureate Psychiatric Clinic & Hospital
July 9-13	TTT	<i>Veterinary Communication Project</i>	New Haven, Connecticut	Institute for Healthcare Communication
July 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 19 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 19 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 15	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 16 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 16 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 24-26	CE	<i>Intensive Communication Skills</i>	Brown University, Providence, Rhode Island	Institute for Healthcare Communication

September 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 20 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 20 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 28	Workshop PLUS	<i>The Empathy Effect</i>	Toronto, Ontario	St. Joseph's Health Centre
October 1-3	TTT	<i>Disclosing Unanticipated Medical Outcomes</i>	Surrey British Columbia	Fraser Health
October 11	Workshop PLUS	<i>"Difficult" Clinician-Patient Relationships</i>	San Francisco, California	Institute for Healthcare Communication
October 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 18 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 18 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
November 10	Workshop PLUS	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tucson, Arizona	Institute for Healthcare Communication
November 14	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
November 15 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
November 15 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
November 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 7		<i>Veterinary Communication Project Power of Feedback</i>	College Station, Texas	Texas A&M and AAVMC
December 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 20 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 20 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital