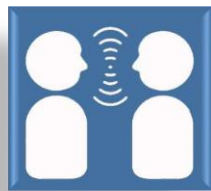


IHC 2019 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that the IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact info@healthcarecomm.org.

2019 Dates	Type of program	Course	Location	Host Organization
January 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 17 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 17 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 22	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
January 23	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
January 24-26	TTT	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
January 28	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
January 29	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
January 30	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
January 31	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
February 1	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California	Queens Care Health Centers
February 12	CE	<i>Coaching for Impressive Care for Managers and Supervisors</i>	Davis, California	CommuniCare Health Centers
February 13	CE	<i>Coaching for Impressive Care for Managers and Supervisors</i>	Davis, California	CommuniCare Health Centers
February 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 21 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 21 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 22-24	CE	<i>Intensive Communication Skills</i>	Brown University, Providence, Rhode Island	Institute for Healthcare Communication
February 24-26	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Muscat, Oman	Royal Hospital
February 27	CE	<i>Disclosing Unanticipated Medical Outcomes</i>	Muscat, Oman	Royal Hospital

March 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 21 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 21 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
March 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 9-11	TTT	<i>Strangers in Crisis: Emergency and Hospital-Based Clinicians</i>	Indianapolis, Indiana	Indiana University
April 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 18 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 18 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 30	CE	<i>C.A.R.E. Repair</i>	Tampa, Florida	University Medical Services Association
May 1-3	TTT	<i>Treating Patients with C.A.R.E.</i>	Tampa, Florida	University Medical Services Association
May 11	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Catonsville, Maryland	Centers for Advanced Orthopaedics
May 15	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 16 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 16 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 6	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	West Islip, New York	Good Samaritan Hospital
June 13	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	West Islip, New York	Good Samaritan Hospital
June 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 20 a.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 20 p.m.	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Laureate Psychiatric Clinic & Hospital
June 24-28	TTT	<i>IHC Veterinary Communication Project</i>	New Haven, Connecticut	Institute for Healthcare Communication
July 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
July 22-24	TTT	<i>Treating Patients with C.A.R.E.</i>	Santa Cruz, California	Santa Cruz Community Health Centers

August 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 23	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
August 24	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 9-11	TTT	<i>Treating Patients with C.A.R.E.</i>	Ontario	Self-Management Programs
September 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 19	CE	<i>Strangers in Crisis: Emergency and Hospital-Based Clinicians</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
September 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 7	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tampa, Florida	University Medical Services Association/USF Health
October 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
October 21-24	TTT	<i>Choices and Changes: Motivating Healthy Behaviors</i>	Ontario	Self-Management Programs
October 25-28	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	New Haven, Connecticut	Institute for Healthcare Communication
November 18-21	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Ontario	Self-Management Programs
December 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
December 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital