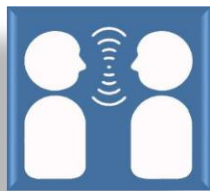


IHC 2020 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that the IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact info@healthcarecomm.org.

2020 Dates	Type of Program	Course	Location	Host Organization
January 15	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
January 27-30	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Rockford, Illinois	MercyHealth
February 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
February 25-27	TTT	<i>Treating Patients with C.A.R.E.</i>	Auburn, California	Chapa-De Indian Health
March 5	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tampa, Florida	University Medical Service Association
March 6	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tampa, Florida	University Medical Service Association
April 15	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 16	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
April 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 21	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 22	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
May 23	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital

June 17	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 18	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 19	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
June 20	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Laureate Psychiatric Clinic & Hospital
July 1	CE	<i>Coaching for Impressive Care for Managers and Supervisors</i>	Los Angeles, California	QueensCare Health
August 11-13	CE	<i>Coaching Clinicians for Enhanced Performance</i>	Rockford, Illinois	MercyHealth
December 6-10	TTT	<i>Veterinary Communication Project</i>	College Station, Texas	Texas A&M University
Date TBD	CE	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Flemington, New Jersey	Hunterdon Healthcare
Date TBD	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
Date TBD	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
Date TBD	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
Date TBD	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Tulsa, Oklahoma	Saint Francis Hospital
Date TBD	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Shenzhen, China	Distinct Healthcare
Date TBD	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Dubai	Aster Clinics

