

# IHC 2021 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact [info@healthcarecomm.org](mailto:info@healthcarecomm.org).

| 2021 Dates         | Type of Program | Course  | Location                          | Venue                            |
|--------------------|-----------------|---|-----------------------------------|----------------------------------|
| January 27-29      | TTT             | <i>Treating Patients with C.A.R.E.</i>                                | Sacramento, California (virtual)  | One Community Health             |
| February 12        | CE              | <i>Treating Patients with C.A.R.E.</i>                                | Los Angeles, California (virtual) | QueensCare Health                |
| February 22-25     | TTT             | <i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i> | Ontario (virtual)                 | Ontario Self-Management Programs |
| March 2-5          | TTT             | <i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i> | Ontario (virtual)                 | Ontario Self-Management Programs |
| March 9-12         | TTT             | <i>Choices and Changes: Motivating Healthy Behaviors</i>              | Ontario (virtual)                 | Ontario Self-Management Programs |
| March 15-18        | TTT             | <i>Clinician-Patient Communication to Enhance Health Outcomes</i>     | Ontario (virtual)                 | Ontario Self-Management Programs |
| March 24-26        | TTT             | <i>Treating Patients with C.A.R.E.</i>                                | Ontario (virtual)                 | Ontario Self-Management Programs |
| March 29           | CE              | <i>Clinician-Patient Communication to Enhance Health Outcomes</i>     | Norwell, Massachusetts (virtual)  | Consumer Medical                 |
| April 5            | CE              | <i>Clinician-Patient Communication to Enhance Health Outcomes</i>     | Norwell, Massachusetts (virtual)  | Consumer Medical                 |
| April 20-23, 26-28 | TTT             | <i>Clinician-Patient Communication to Enhance Health Outcomes</i>     | Shenzhen, China (virtual)         | Distinct Healthcare              |
| May 17             | CE              | <i>Coaching for Impressive Care for Managers and Supervisors</i>      | Los Angeles, California (virtual) | QueensCare Health                |
| May 17-21          | TTT             | <i>Veterinary Communication Program</i>                               | College Station, Texas (virtual)  | Texas A&M University             |
| July 12-15         | TTT             | <i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i> | Madera, California                | Camarena Health                  |
| July 19-22         | TTT             | <i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i> | Madera, California                | Camarena Health                  |
| November 2-4       | TTT             | <i>Treating Patients with C.A.R.E.</i>                                | Edmonton, Alberta                 | Alberta Health Services          |

The following activities have been put on hold due the pandemic and will be rescheduled at a later time

|          |    |   |                 |                        |
|----------|----|---|-----------------|------------------------|
| Date TBD | CE | <i>Clinician-Patient Communication to Enhance Health Outcomes</i> | Tulsa, Oklahoma | Saint Francis Hospital |
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