

# IHC 2021 PROGRAMMING SCHEDULE (IHC-directed programming only)



The following is a list of the faculty development (Train The Trainer/TTT) programs and continuing education (CE) workshops that IHC is directly managing.

This list does NOT include the many workshops that are scheduled in healthcare organizations internally across North America.

For information on these activities, as well as other internal workshops, please contact [info@healthcarecomm.org](mailto:info@healthcarecomm.org).

2021 Dates	Type of Program	Course	Location	Venue
January 27-29	TTT	<i>Treating Patients with C.A.R.E.</i>	Sacramento, California (virtual)	One Community Health
February 12	CE	<i>Treating Patients with C.A.R.E.</i>	Los Angeles, California (virtual)	QueensCare Health
February 22-25	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Ontario (virtual)	Ontario Self-Management Programs
March 2-5	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Ontario (virtual)	Ontario Self-Management Programs
March 9-12	TTT	<i>Choices and Changes: Motivating Healthy Behaviors</i>	Ontario (virtual)	Ontario Self-Management Programs
March 15-18	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Ontario (virtual)	Ontario Self-Management Programs
March 24-26	TTT	<i>Treating Patients with C.A.R.E.</i>	Ontario (virtual)	Ontario Self-Management Programs
March 29	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Norwell, Massachusetts (virtual)	Consumer Medical
April 5	CE	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Norwell, Massachusetts (virtual)	Consumer Medical
April 20-23, 26-28	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Shenzhen, China (virtual)	Distinct Healthcare
May 17	CE	<i>Coaching for Impressive Care for Managers and Supervisors</i>	Los Angeles, California (virtual)	QueensCare Health
May 17-21	TTT	<i>Veterinary Communication Program</i>	College Station, Texas (virtual)	Texas A&M University
July 12-15	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Madera, California	Camarena Health
July 19-22	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Madera, California	Camarena Health
October 4-7	TTT	<i>Choices and Changes: Motivating Healthy Behaviors</i>	Ontario (virtual)	Ontario Self-Management Programs
October 26-29	TTT	<i>Clinician-Patient Communication to Enhance Health Outcomes</i>	Ontario (virtual)	Ontario Self-Management Programs
November 2-4	TTT	<i>Treating Patients with C.A.R.E.</i>	Edmonton, Alberta	Alberta Health Services
November 16-18	TTT	<i>Treating Patients with C.A.R.E.</i>	Ontario (virtual)	Ontario Self-Management Programs
November 22-25	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Ontario (virtual)	Ontario Self-Management Programs
November 29-December 2	TTT	<i>The Empathy Effect: Countering Bias to Improve Health Outcomes</i>	Ontario (virtual)	Ontario Self-Management Programs

December 6-8	TTT	<b><i>Disclosing Unanticipated Medical Outcomes</i></b>	Grand Blanc, Michigan (virtual)	McLaren Health Care Corporation
December 8-10	Workshop	<b><i>Coaching Clinicians for Enhanced Performance</i></b>	Ontario (virtual)	Ontario Self-Management Programs

The following activities have been put on hold due the pandemic and will be rescheduled at a later time

Date TBD	CE	<b><i>Clinician-Patient Communication to Enhance Health Outcomes</i></b>	Tulsa, Oklahoma	Saint Francis Hospital
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